Fleet Breakdown Cover

Insurance Product Information Document

Company:
Automobile Association Insurance Services Limited

Product: Fleetwide 4
Roadside, Home Start and Relay

Automobile Association Insurance Services Limited operate as an insurance intermediary, authorised and regulated by the Financial Conduct Authority. Financial Services Registration Number 310562.

Complete pre contract and contractual information about the product is provided in your policy documents.

What is this type of insurance?

24/7 cover if the registered vehicle breaks down at home or at the roadside.

What is insured?

- ✔ Finding and diagnosing the fault with the vehicle
- ✔ Attempted repair of the fault
- ✔ If the vehicle can't be fixed at the roadside it will be taken to any single UK destination of your choice

What is not insured?

- ✘ The same or similar cause of breakdown attended by us in the previous 28 days (including running out of fuel or charge)
- ✘ Known faults that existed before you purchased cover
- ✘ Faults where you have failed to seek a permanent repair following a temporary repair carried out by us
- ✘ Faults due to lack of routine maintenance
- ✘ Recovery of more passengers than the eligible vehicle is legally able to carry (up to a max of 7)
- ✘ Transportation of livestock
- ✘ A second or any subsequent journey (e.g return journey)

Are there any restrictions on cover?

- ! The driver must be with the eligible vehicle at the point of breakdown and when assistance arrives
- ! The vehicle must be roadworthy, within 3.5 tonnes and no wider than 2.55m
- ! The broken down vehicle needs to be registered against the Breakdown Cover policy more than 24 hours in advance of a breakdown
- ! No vehicle recovery to a destination of your choice if we can fix your vehicle

Where am I covered?

- ✔ Anywhere in the UK, including from your home address

What are my obligations?

- To keep your vehicle roadworthy and road-legal, ensuring it's taxed, insured and with a valid MOT certificate
- To ensure that throughout the life of the policy, the vehicle is serviced and maintained according to manufacturer guidelines, is in good condition and is safe to be driven on the road
- To ensure that permanent repairs are made on your vehicle following service warnings or after any temporary repair carried out by us
- The driver needs to be with the vehicle when our mechanic arrives

When and how do I pay?

- A one off payment, paid annually by either Direct Debit, BACS or Credit/Debit card

When does the cover start and end?

- Your period of cover is for 12 months and the expiry date is stated in your Confirmation letter

How do I cancel the contract?

- The contract can be cancelled at any time by calling us on 0330 053 0442

OMG803151 IPID Fleetwide4 V4.indd 2 16/07/2024 13:21